



Dear Valued Resident,

At Sun, the health and well-being of our residents and team members is our priority. As COVID-19 has become a widespread concern, Federal, State and Local governments continue to recommend or mandate restrictions on person-to-person interactions, business operations, and home isolation. We want to continue providing you with as much information as possible.

We have received a number of questions from our concerned residents regarding how to make their rent payments while conforming to the current social distancing recommendations. Below are three options for submitting your rent payment that completely remove person-to-person contact:

Rent Payment Options:

1. Sign up for electronic payments on our customer portal at SunEasyPay.com. We are waiving all service fees for April 2020 rent.
2. Drop off your payment in the community drop box. We have implemented strict cleaning procedures of the area and will be accelerating pick-ups.
3. Mail your payment to the local community office.

Sun Communities Coronavirus Financial Hardship Program

We want to support our residents who have been impacted financially due to direct and significant wage loss as a result of COVID-19. To this end, we have developed a Coronavirus Financial Hardship Program that offers a 12-month payment plan for April and May rent to those that can prove significant hardships. For information on our program and to apply for payment plan consideration, please visit SunWebPortal.com.

U.S. Government Financial Hardship Resources

There are also government resources available to provide support. For more information on unemployment benefits please visit <https://www.usa.gov/unemployment>

We appreciate you choosing one of our communities to call home and we are committed to doing everything we can to work through this difficult time together. Thank you for your continued patience, compassion, and understanding.

Please continue to check our website for updates at <https://www.suncommunities.com/community-info-covid-19/>.

Sun Communities, Inc.